QUALITY POLICY

Since the beginning of its production operations, KNDS HELLAS Single Member S.A. has focused on manufacturing high-precision products that meet strict quality standards.

This dynamic creates a need for:

a. Quality management of manufactured products and services

b. Continuous improvement of the company's image in the market

c. Continuous improvement of the company's organization and operation

With its modern technological equipment and accumulated technological experience, the company produces high-quality products, thus occupying a high position among related companies

The Quality Management System supports product and service quality in a distinct and verifiable manner, while leading to gradual improvements in quality, thus protecting the company from potential failures. The overall operation of KNDS HELLAS MONOPROSOPI S.A. is governed by the principles set out in the Quality Management System documentation.

The Quality Management System is based on the requirements and specifications defined by the international standard EN ISO 9001. The Quality Management System is structured around the company's customers and their needs and requirements (expressed or implied). Therefore, the system is designed to meet both customer requirements and product requirements.

The main objectives of the Quality Management System are:

- The production of products that fully comply with the expressed specifications and requirements of customers.
- To satisfy the requirements agreed with customers regarding delivery times and the quality of the products manufactured.
- To train staff so that they are always able to meet any special requirements that may arise.
- Continuously improving the products manufactured and the overall operation of the Quality Management System.
- Continuously and strictly complying with the legislative and regulatory requirements relating to the company's activities.

The achievement of the above is clearly defined through the basic processes of the Quality Management System, which determine actions such as:

- systematic monitoring of the effectiveness of the System, through:
  - annual reviews by the company's management
  - regular Internal Audits by trained Auditors
  - setting and monitoring quality targets at appropriate levels within the company.
- the clear definition of customer requirements.
- the continuous monitoring of the performance of the company's suppliers and subcontractors.

- the continuous training and education of staff through the implementation of annual training programs.
- Documented and continuous monitoring and measurement of customer satisfaction.
- Securing the necessary resources (human, material, and financial) for the effective operation of the company.
- documented investigation of the causes of problems and weaknesses in order to determine and implement the necessary corrective and/or preventive actions to prevent their recurrence.

The overall implementation of the System's principles is ensured through continuous updating and training of staff at all levels, with the main purpose of creating awareness of the System's objectives and philosophy.

Volos, 20/12/2017

Apostolos Domtzidis

Managing Director